

# Aurora Hyde Lodge



“ Aurora Hyde Lodge  
is more than just a  
home – it’s a family. ”

Supported living and learning in a warm, nurturing environment, for young adults aged 18+ with complex needs and multiple learning difficulties.

## At The **Aurora** Group

We believe in giving people the opportunities they need to create and lead fulfilling, independent lives.

Established in 2015, we are now the UK's sixth largest provider of education, care and support services for children and young people with special educational needs and disabilities. Each of our schools, colleges and residential homes retains its own unique identity while embracing and embodying our group's core values:

- We are caring. We understand that your experience in mainstream care and education may have been a difficult one. We take seriously our responsibility for the children and young people in our care, and are committed to making your time with us as positive and fulfilling as possible.
- We are ambitious. We have high expectations of all our children and young people, regardless of what barriers they may have faced in the past. We encourage them to expect more for themselves, while challenging employers and communities to understand and value their diverse needs and attributes.
- We are collaborative. Everything we do, we do in partnership with you. We actively seek and listen to feedback from students, parents and staff, to find out what's working well, what we can do better, and how we can further develop all our services to benefit the people we work with.
- We are trusted. Our business is funded by ethical investors. They understand that sustainable growth is possible only when we hold ourselves to the highest standards, by delivering consistently top-quality services to every single person we work with.
- We are innovative. We begin planning for each young person's future the minute they walk through our doors. We tailor our approach to their unique needs, and are constantly looking for new opportunities to help them explore, enhance and employ their own skills, talents and abilities.

**Caring**

**Ambitious**

**Collaborative**

**Trusted**

**Innovative**

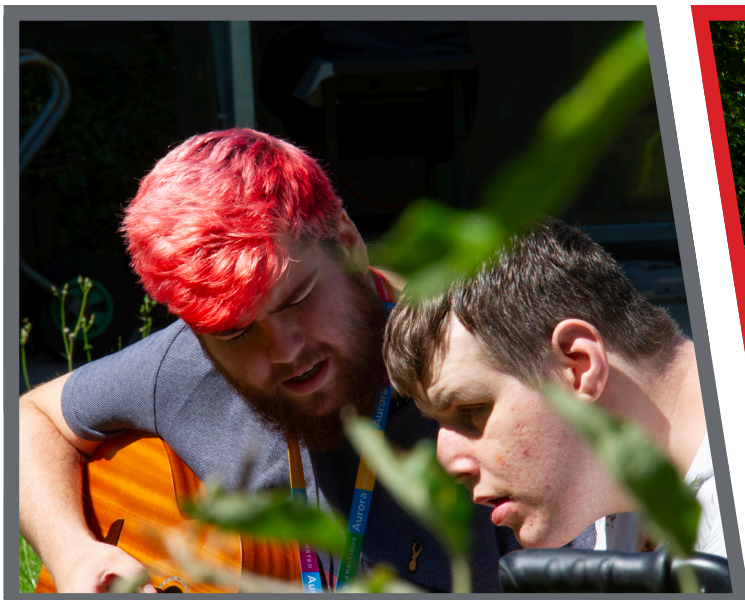
# Welcome

At Aurora Hyde Lodge, we believe in unlocking potential. Catering for a small community of just eight residents, we offer bespoke support to enable each young person to fulfil their own goals.

Through our pioneering Enterprise programme and close links with our local community, we encourage meaningful, work-related learning; while our varied, active and sociable activity programmes emphasise the importance of having a healthy social network and taking part in physical activities.

By encouraging choice, independence and life-long learning, we offer a stepping-stone for young adults who are leaving full-time education.

We are delighted that you are considering Aurora Hyde Lodge for the next stage in your journey, and we look forward to welcoming you into our wider family.



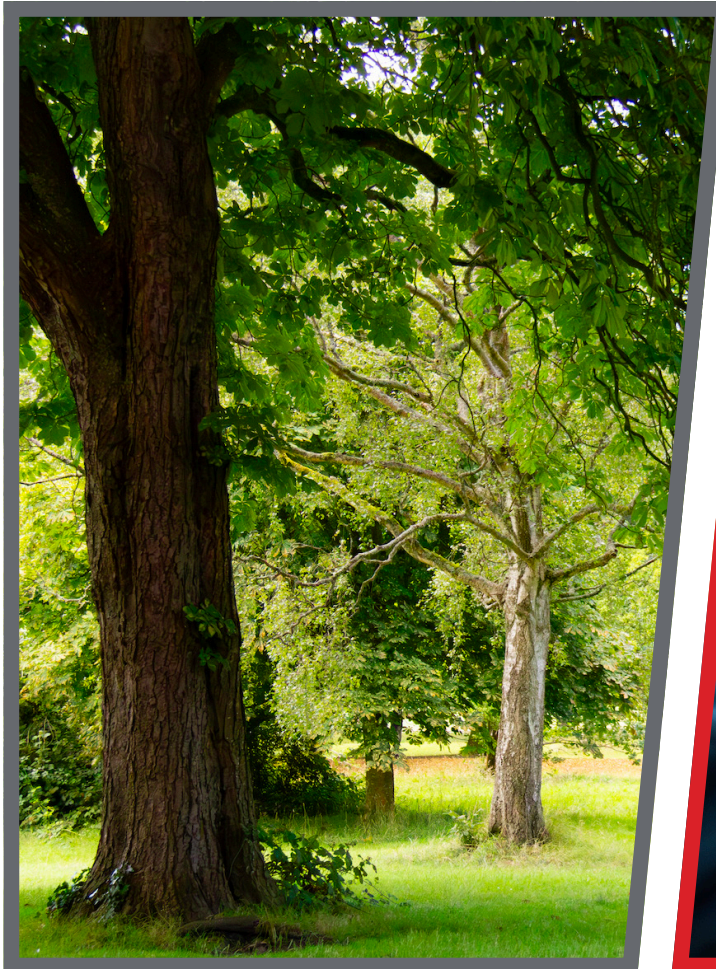
# About Hyde Lodge

Situated close to Bristol city centre, Aurora Hyde Lodge provides a warm and welcoming environment in the heart of a vibrant and bustling community, offering young adults with complex needs the opportunity to participate in and enjoy everyday life.

As a CQC-registered care home, we provide 52-week residential placements for young adults aged 19+ who require structured and supported living and care.

Our lower floor is accessible by wheelchair and designed for ease of use by those with reduced mobility, while our eight modern, comfortable bedrooms can be adapted to meet any health or mobility needs.

Food is prepared in the two kitchens in the house and everyone participates in choosing and making their own meals. Residents enjoy access to two large, open-plan living and dining areas with beautiful views across Westbury Park, as well as our own private gardens and outdoor spaces.



## Your experience with us

Being part of the community, having a healthy social network and taking part in physical activities are all part of the way of life at Aurora Hyde Lodge. We encourage independence while also offering high levels of support, enabling every person we work with to develop their own unique skills, interests and abilities.

Each of our residents enjoys a personal timetable of activities, collaboratively designed and delivered with the support of an in-house tutor. Activities are planned to reflect each resident's interests, develop their independent living skills and promote work-related learning. The skills developed through these activities are integrated into residents' daily routines, helping to build their confidence and promote a sense of achievement.

As well as a variety of social and recreational activities, there are plenty of opportunities to take part in our work experience and Enterprise programmes, while residents with a valid Education, Health and Care Plan can also access courses at our local college in Bristol.

Our Enterprise programme is co-produced by our residents and has recently been expanded to include such entrepreneurial activities as designing and selling shopping bags and valeting the school cars. All money raised through the programme is re-invested into the Hyde Lodge community, to fund activities, projects and equipment for our residents.

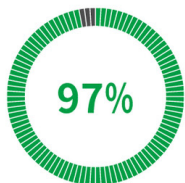


# Our Outcomes

## Parental feedback

### Quality of Education

Parents rated Aurora Hyde Lodge care very positive or positive



### Quality of Leadership



Parents rated Aurora Hyde Lodge leadership...

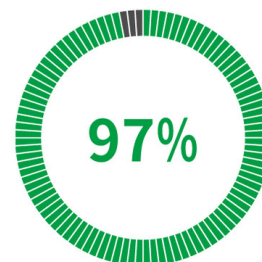
**4.4 out of 5**



### Overall Rating



Parents rated Aurora Hyde Lodge very positive or positive



### Quality of Staff

Parents rated Aurora Hyde Lodge staff very positive or positive

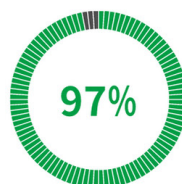


**4.6 out of 5**



### Quality of Physical Site

Parents rated the Aurora Hyde Lodge very positive or positive...



## What you need to know

### Meals

Meals are provided and we can offer a choice of where residents eat depending on their needs, this could be with others or 1:1. Special dietary requirements are catered for (due to allergies, intolerance, religious and other beliefs).

We encourage residents to get involved with menu selection and food preparation. We support them in this relative to their individual capabilities to foster a sense of community and independence.

# Our commitment to you

## Quality statement

At Aurora Hyde Lodge we strive to provide the highest quality service to young people, parents/carers and local authorities. We believe that all these groups have the right to comment on the service we provide and to understand the complaints procedure.

If you do have a concern or complaint, we do want to hear about it as soon as possible. Please ask the office for a copy of our complaints procedure if you would like to know more. We like to know when we are getting things right too, so please feel free to also send us any compliments – our staff are always happy to hear them!

## Safeguarding statement

At Aurora Hyde Lodge we are wholly committed to safeguarding and promoting the wellbeing of our residents, and we expect all staff and visitors to share this commitment. Safer recruitment practices are followed and all staff have an Enhanced DBS check.



## Contact Us

For more information please contact us at:

### **Aurora Hyde Lodge**

Westbury Park  
Bristol  
BS6 7JE

**0738 7418 920**

info@the-aurora-group.com

referrals@the-aurora-group.com

www.theauroragroup.co.uk/hyde-lodge



Adults with complex and severe learning difficulties.



18+



Male



52 week | Residential

Caring

Ambitious

Collaborative

Trusted

Innovative



[www.theauroragroup.co.uk](http://www.theauroragroup.co.uk)



020 3617 0170



[info@the-aurora-group.com](mailto:info@the-aurora-group.com)



AuroraGroupUK



The\_AuroraGroup



The Aurora-Group



the\_auroragroup